

# Privacy

**CS 161 - Computer Security**

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**<http://inst.eecs.berkeley.edu/~cs161/>**

**March 31, 2010**

# Announcements

- Reminder: on Friday go to **1 Pimental**, not here, for Midterm #2
  - 5:10-6:30PM
  - You can bring a single page “cheat sheet”
    - Plus you can also bring the cheat-sheet from Midterm #1
- Note: **no section next week**

# Defining Privacy

- Privacy = right to control who knows certain aspects about you / your communications / your activities
  - Control over **disclosure**
  - And ideally over subsequent use
- How much of an issue is this?  
E.g., how much information about you do web sites learn as you surf?

# Privacy & Web Surfing

- The sites you visit learn:
  - The **URLs** you're interested in
    - Google/Bing also learns *what you're searching for*
  - Your **IP address**
    - Thus, your service provider & geo-location
    - Can often link you to other activity including at other sites
  - Your browser's capabilities, which OS you run, which language you prefer
  - Which URL you looked at that took you there
    - Via "**Referer**" header

# Privacy & Web Surfing, con't

- Oh and also cookies.
- Cookies = **state** that server tells browser to store locally
  - Name/value pair, plus expiration date
- Browser returns the state any time visiting the same site
  
- Where's the harm in that?  
And are these used much anyway?

## Cookies

Search:



The following cookies are stored on your computer:

Site	Cookie Name
▶ atdmt.com	
▶ aus2.mozilla.org	
▶ bbc.co.uk	
▶ doubleclick.net	

Name: <no cookie selected>

Content: <no cookie selected>

Host: <no cookie selected>

Path: <no cookie selected>

Send For: <no cookie selected>

Expires: <no cookie selected>

Remove Cookies

Remove All Cookies

Let's remove all  
of our cookies

Web Images Videos Maps News Shopping Gmail more ▾

We do a Google search on "private browsing"

Google

And we click on the top result

Results 1 - 10 of about 413,000 for **firefox private**

Private Browsing

Firefox 3.5 and later provide "Private Browsing," which allows you to ... When browsing in Private Browsing mode, the Firefox window's title will show ...  
[support.mozilla.com/en-US/kb/Private+browsing](http://support.mozilla.com/en-US/kb/Private+browsing) - [Cached](#)

[Firefox Private Browsing Mode Help and FAQ | Firefox Facts](#)  
Jul 1, 2009 ... Want to increase your privacy on your PC? With the release of Firefox 3.5, our favorite browser now has a Private Browsing mode.  
[www.firefoxfacts.com/.../firefox-private-browsing-mode-help-and-faq/](http://www.firefoxfacts.com/.../firefox-private-browsing-mode-help-and-faq/) - [Cached](#) - [Similar](#)

[Firefox 3.5 Private Browsing Clumsy Compared to Competition ...](#)  
Jun 30, 2009 ... New browser can't handle private and non-private sessions simultaneously.  
[blogs.pcmag.com/.../06/firefox\\_35\\_private\\_browsing\\_cl.php](http://blogs.pcmag.com/.../06/firefox_35_private_browsing_cl.php) - [Cached](#) - [Similar](#)

[Toggle Private Browsing :: Add-ons for Firefox](#)  
Feb 1, 2010 ... Toggle Firefox's built-in private browsing mode with a toolbar or status bar button. You can also toggle Firefox to auto-start in private ...  
<https://addons.mozilla.org/addon/9517> - [Cached](#)

[PrivateBrowsing - MozillaWiki](#)  
.Jump to [Entering Private Browsing](#): A private browsing session should be initiated with a

Search Firefox

Related Article

Problems using Facebook

Firefox crashes when viewing Youtube videos

Websites say cookies are

Firefox crashes when loading pages

Note that this mode is privacy from your family, not from web sites!

# Private Browsing

History is used by the browser to enhance your experience on the Internet. When the browser remembers a website you previously visited or the username and password for your favorite web site, this information is considered your history.

However, there may be times when you do not want other users of your computer to see or access such information. For example, if a friend or family member shares your computer, you might prefer for them not to be able to see what websites you've visited or what files you've downloaded.

Firefox 3.5 and later provide "Private Browsing," which allows you to browse the Internet without Firefox saving any data about which sites and pages you have visited.

**Note:** Private Browsing prevents information from being recorded on your computer. It does not make you anonymous on the Internet.

### Actions

- Edit this page
- Translate this page

### Show content customized for:

Windows | Linux | Mac OS

Firefox: 3.0 | 3.5/3.6



# Cookies

Search:

Whoa - we gained 11 cookies!

The following cookies are stored on your computer:

Site	Cookie Name
▼ google.com	
google.com	NID
google.com	PREF
google.com	SS
▼ mozilla.com	
mozilla.com	s_vi
mozilla.com	s_sq
mozilla.com	s_cc
▼ support.mozilla.com	
support.mozilla.com	__utmz
support.mozilla.com	__utmc
support.mozilla.com	__utmb
support.mozilla.com	__utma
support.mozilla.com	SUMOV1

What on earth is Google tracking in this one?

Name: NID

Content: 33=qhLpLX\_HOGw8uX8c0A8PY7gpJhTQUf4NUo3rJiefN0inBWuH7wh63DSNq\_eWW-x6dyc-col

Domain: .google.com

Path: /

Send For: Any type of connection

Expires: September 29, 2010 2:53:31 PM

It sticks around for 6 months

Remove Cookie

Remove All Cookies

# Cookies

Search:

The following cookies are stored on your computer:

Site	Cookie Name
▼ google.com	
google.com	NID
google.com	PREF
google.com	SS
▼ mozilla.com	
mozilla.com	s_vi
mozilla.com	s_sq
mozilla.com	s_cc
▼ support.mozilla.com	
support.mozilla.com	__utmz
support.mozilla.com	__utmc
support.mozilla.com	__utmb
support.mozilla.com	__utma
support.mozilla.com	SUMOV1

Hmmm. Mozilla is tracking us too. And for 5 years!

Name: s\_vi

Content: [CS]v1|25D939808501146A-6000010720000541[CE]

Domain: .mozilla.com

Path: /

Send For: Any type of connection

Expires: March 29, 2015 2:54:10 PM

Remove Cookie

Remove All Cookies

# Cookies

Search:

The following cookies are stored on your computer:

Site	Cookie Name
▼ google.com	
google.com	NID
google.com	PREF
google.com	SS
▼ mozilla.com	
mozilla.com	
mozilla.com	
mozilla.com	
▼ support.mozilla.com	
support.mozilla.com	<b>__utmz</b>
support.mozilla.com	__utmc
support.mozilla.com	__utmb
support.mozilla.com	__utma
support.mozilla.com	SUMOV1

They're even remembering just how we visited them

Name: \_\_utmz

Content: 92405663.1269986049.1.1.utmccn=(organic)|utmcsr=google|utmctr=firefox+private+brow

Domain: .support.mozilla.com

Path: /

Send For: Any type of connection

Expires: September 29, 2010 2:54:08 AM

Remove Cookie

Remove All Cookies

# Cookies

Search:

The following cookies are stored on your computer:

Site	Cookie Name
▼ google.com	
google.com	NID
google.com	PREF
google.com	SS
▼ mozilla.com	
mozilla.com	s_vi
mozilla.com	
mozilla.com	
▼ support.mozilla.com	
support.mozilla.com	
support.mozilla.com	
support.mozilla.com	_utmb
support.mozilla.com	<b>__utma</b>
support.mozilla.com	SUMOV1

And something else  
(as we'll see in a bit)  
until the End Of Time

Name: \_\_utma

Content: 92405663.30107794.1269986049.1269986049.1269986049.1

Domain: .support.mozilla.com

Path: /

Send For: Any type of connection

Expires: January 17, 2038 4:00:00 PM

Remove Cookie

Remove All Cookies

# Cookies

Search:



The following cookies are stored on your computer:

Site	Cookie Name
▼ google.com	
google.com	NID
google.com	PREF
google.com	SS
▼ mozilla.com	
mozilla.com	s_vi
mozilla.com	s_sq
mozilla.com	s_cc
▼ support.mozilla.com	
support.mozilla.com	
support.mozilla.com	
support.mozilla.com	
support.mozilla.com	
▼ aus2.mozilla.org	
aus2.mozilla.org	aus2a

Without doing anything else, we've gained a 12th cookie ...

Name: aus2a

Content: (MY IP Address) 1269986338.9168

Domain: .aus2.mozilla.org

Path: /

Send For: Any type of connection

Expires: March 30, 2015 8:02:48 PM

Remove Cookie

Remove All Cookies

**BUSINESSFIRST® TO EUROPE SUMMER SALE.**



Continental Airlines

# The New York Times

Tuesday, March 30, 2010 Last Update: 5:55 PM ET

Fares from **\$749** each way

Taxes and fees apply.



Continental Airlines

Search



Try the New Times Skimmer



Get Home Delivery-Bay Area Personalize Your Weather

Switch to Global Edition

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## Insurers to Comply With New Rules for Children

By ROBERT PEAR 3:33 PM ET

Under pressure from the White House, health insurance companies said on Tuesday that they would cover children with pre-existing conditions.

Special Section: Health Care

MORE ON HEALTH CARE

- The Last Piece in Place** 1:45 PM ET
- Obama Says Law Took a Moderate Approach** 10:16 AM ET
- Obama Highlights Student Loan Provision** 58 minutes ago

## Russia Mourns Attack Victims and Considers Response

By ELLEN BARRY 3 minutes ago



## Wondering Who's a Vagrant in Key West

By DAMIEN CAVE 11:35 AM ET

Stimulus money is paying for quality-of-life policing, but not everyone agrees on who is an offender. Jay Barber, above, has been homeless on and off for 10 years.

Slide Show: Homeless in Paradise

## Technology Coalition Seeks Stronger Privacy Laws

By MIGUEL HELFT 4:19 PM ET

Microsoft, Google and other companies are pushing to protect private information from government access.

## Minor Drug Cases, Major Trouble for Immigrants

### OPINION

#### All-Nighters: Counting Insomnia's 'Blessings'

- Brooks: The Bullock Trade
- Comments (319)
- Herbert: Magic Potion
- Cohen: Mideast Moves
- Editorial: President Obama in Kabul
- Kristof Blog: In Kigali, a Rwandan Seder

With Wilder Shores Sant'Antioco is home to unspoiled beaches.

Arts Oasis in Charlotte In North Carolina, new museums create a cultural oasis.

Slide Show

**TD AMERITRADE**

**NO SURPRISE FEES**

ROLL OVER

### MARKETS

S.&P. 500	Dow	Nasdaq
1,173.27	10,907.42	2,410.69
+0.05	+11.56	+6.33
+0.00%	+0.11%	+0.26%

GET QUOTES My Portfolios

Stock, ETFs, Funds Go



We now do just one more operation, opening the home page of www.nytimes.com

Search:

The following cookies are stored on your computer:

Site	Cookie Name
▶ google.com	
▶ mozilla.com	
▶ support.mozilla.com	
▶ aus2.mozilla.org	
▼ nytimes.com	
nytimes.com	RMID
nytimes.com	adxcs
nytimes.com	up
nytimes.com	ups
nytimes.com	zFN
nytimes.com	zFD
nytimes.com	WT_FPC
▼ doubleclick.net	
doubleclick.net	test_cookie
doubleclick.net	id
▼ questionmarket.com	
questionmarket.com	CS1
questionmarket.com	ES
▼ apmebf.com	
apmebf.com	S
▼ mediaplex.com	
mediaplex.com	svid
mediaplex.com	mojo3
▼ markets.on.nytimes.com	
markets.on.nytimes.com	1977%5F0
▼ scorecardresearch.com	
scorecardresearch.com	UID
▼ wt.o.nytimes.com	
wt.o.nytimes.com	ACOOKIE

Name: id  
Content: c2e516325000d2||t=1269986680|et=730|cs=xvf8-onm  
Domain: .doubleclick.net  
Path: /  
Send For: Any type of connection  
Expires: March 29, 2012 3:04:40 PM

What a lot of yummy cookies!

doubleclick.net - who's that?  
And how did it get there from visiting www.nytimes.com?

# Third-Party Cookies

- How can a web site enable a third party to plant cookies in your browser & later retrieve them?
  - Answer: using a “web bug”
  - Include on the site’s page (for example):
    - ``
- Why would a site do that?
  - Site has a business relationship w/ DoubleClick\*
  - Now DoubleClick sees all of your activity that involves their web sites (each of them includes the web bug)
    - Because your browser dutifully sends them their cookies for any web page that has that web bug
    - Identifier in cookie ties together activity as = YOU

\* Owned by Google, by the way



# Cookies

Search:

The following cookies are stored on your computer:

Site	Cookie Name
▼ google.com	
google.com	NID
google.com	PREF
google.com	SS
▼ mozilla.com	
mozilla.com	s_vi
mozilla.com	s_sq
mozilla.com	s_cc
▼ support.mozilla.com	
support.mozilla.com	__utmz
support.mozilla.com	__utmc
support.mozilla.com	__utmb
support.mozilla.com	__utma
support.mozilla.com	SUMOV1

Name: \_\_utma

Content: 92405663.30107794.1269986049.1269986049.1269986049.1

Domain: .support.mozilla.com

Path: /

Send For: Any type of connection

Expires: January 17, 2038 4:00:00 PM

Remove Cookie

Remove All Cookies

Remember this  
till-the-End-of-Time  
cookie?

# Google Analytics

- Any web site can (anonymously) register with Google to instrument their site for *analytics*
  - Gather information about who visits, what they do when they visit
- To do so, site adds a small Javascript snippet that loads `http://www.google-analytics.com/ga.js`
  - You can see sites that do this because they introduce a "`__utma`" cookie
- Code ships off to Google information associated with your visit to the web site
  - Shipped by fetching a GIF w/ values encoded in URL
  - Web site can use it to analyze their ad “campaigns”
  - Not a small amount of info ...

# Values Reported via Google Analytics

<b>Affiliation</b>	<b>Host Name</b>	<b>Screen Resolution</b>
<b>Billing City</b>	<b>Java-enabled</b>	<b>Shipping Cost</b>
<b>Billing Country</b>	<b>Language Encoding</b>	<b>Special Event</b>
<b>Billing Region</b>	<b>Order ID</b>	<b>Start Campaign Sess.</b>
<b>Browser Lang.</b>	<b>Page Title</b>	<b>Tax</b>
<b>Complete URL</b>	<b>Product Code</b>	<b>Tracking Code Version</b>
<b>Cookie Values</b>	<b>Product Name</b>	<b>Unique GIF ID</b>
<b>Current Page</b>	<b>Profile Number</b>	<b>Unit Price</b>
<b>Event Tracking</b>	<b>Repeat Campaign Visit</b>	<b>User Defined Var</b>
<b>Flash Version</b>	<b>Quantity</b>	<b>Variations on an Item</b>
<b>Grand Total</b>	<b>Screen Color Depth</b>	

# Privacy - What's the Big Deal?

- Cookies form the core of how Internet advertising works today
  - Without them, arguably you'd have to pay for content up front a lot more
    - (and payment would mean you'd lose anonymity anyway)
  - A “better ad experience” is not necessarily bad
    - Ads that reflect your interests; not seeing repeated ads
- But: ease of gathering so much data so easily ⇒ concern of losing control how it's used
  - Mission creep ...
    - Consider how ordering a pizza in the near future might work (<http://www.aclu.org/ordering-pizza>)
  - Content shared with friends doesn't just stay with friends ...

# More Employers Screening Candidates via Social Networking Sites

*Five tips for creating a positive online image*

**Rosemary Haefner, Vice President of Human Resources at CareerBuilder**



When you interview, they  
Know What You've Posted

Gone are the days when all job seekers had to worry about were their résumés and cover letters. Today, those documents remain a staple of the [job-search](#) process, but they are joined by a growing phenomenon: social networking.

Forty-five percent of employers reported in a June 2009 CareerBuilder survey that they use social networking sites to screen potential employees, compared to only 22 percent of employers last year. Eleven percent of employers plan to start using [social networking](#) sites for the screening process. More than 2,600 hiring managers participated in the survey.

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## **Why employers disregard candidates after screening online**

Thirty-five percent of employers reported they have found content on social networking sites that caused them not to hire the candidate, including:

- Candidate posted provocative or inappropriate photographs or information -- 53 percent
- Candidate posted content about them drinking or using drugs -- 44 percent
- Candidate bad-mouthed their previous employer, co-workers or clients -- 35 percent
- Candidate showed poor communication skills -- 29 percent
- Candidate made discriminatory comments -- 26 percent
- Candidate lied about qualifications -- 24 percent
- Candidate shared confidential information from previous employer -- 20 percent

# How To Gain Better Privacy?

- Force of law
  - Example #1: web site privacy policies
    - US sites that violate them commit false advertising
    - **But:** policy might be “*Yep, we sell everything about you, Ha Ha!*”
  - Example #2: SB 1386
    - *Requires an agency, person or business that conducts business in California and owns or licenses computerized 'personal information' to disclose any breach of security (to any resident whose unencrypted data is believed to have been disclosed)*
    - Quite effective at getting sites to pay attention to securing personal information

# Gaining Privacy Through Technical Means

- How can we surf the web truly anonymously?
- Step #1: remove browser leaks
  - Delete cookies (oops - also “Flash cookies”!)
  - Turn off Javascript (so Google Analytics doesn’t track you)
- Step #2: how do we hide our IP address?
- One approach: trusted third party
  - E.g. [anonymizer.com](http://anonymizer.com)
    - You set up an encrypted VPN to their site
    - All of your traffic goes via them
  - Issues?
    - Performance
    - (\$80/year)
    - “*rubber hose cryptanalysis*” (cf. anon.penet.fi & Scientologists)



# Anonymous Web Surfing, con't

- Idea: remove single point of trust failure by chaining together a series of servers
- Suppose **Alice** wants to send a message **X** anonymously with **Bob**
- And there are  $N$  servers,  $M_1 \dots M_N$  (“**mixes**”), available, each with a public key  $K_1 \dots K_N$ 
  - Each **mix** will accept a (message, next-hop) pair encrypted w/ its key and forward message to the mix (or end system) given by the next hop
- Approach: Alice bounces her message among the mixes to mask its origin (“**onion routing**”)

# Peeling the Onion

- Alice picks some mixes at **random**, say  $M_i$ ,  $M_h$  &  $M_k$
- She sends to  $M_i$  the following:  
 $\{ \{ \{ X, B \}_{K_k}, M_k \}_{K_h}, M_h \}_{K_i}$
- $M_i$  receives  $\{ \{ \{ X, B \}_{K_k}, M_k \}_{K_h}, M_h \}_{K_i}$ , decrypts
  - Message inside is  $\{ \{ X, B \}_{K_k}, M_k \}_{K_h}$ , next hop is  $M_h$
- $M_h$  receives  $\{ \{ X, B \}_{K_k}, M_k \}_{K_h}$ , decrypts
  - Message inside is  $\{ X, B \}_{K_k}$ , next hop is  $M_k$
- $M_k$  receives  $\{ X, B \}_{K_k}$ , decrypts
  - Message inside is  $X$ , next hop is  $B$
- $B$  receives  $X$ ; has no idea who sent, nor does  $M_h/M_k$
- Note: this is what the industrial-strength **Tor** anonymizing service uses
  - It also provides bidirectional communication

# Onion Routing Issues/Attacks?

- Performance: message bounces around a lot
- Key management: the usual headaches
- Attack: rubber-hose cryptanalysis of mix operators
  - Defense: use mix servers in **different countries**
    - Though this makes performance worse :-)
- Attack: adversary operates  $M_i$ 
  - Defense: have **lots of mix servers** (Tor today: ~2,000)
- Attack: adversary observes when Alice sends and when Bob receives, links the two together
  - A “**confirmation**” attack
  - Defenses: pad messages, introduce significant delays
    - Tor does the former, but notes that it’s not enough for defense

# Onion Routing Attacks, con't

- Issue: **leakage**
- Suppose all of your HTTP/HTTPS traffic goes through Tor, but the rest of your traffic doesn't
  - Because you don't want it to suffer performance hit
- How might the operator of [sensitive.com](https://sensitive.com) deanonymize your web session to their server?
- Answer: they inspect the logs of their DNS server to see who looked up [sensitive.com](https://sensitive.com) just before your connection to their web server arrived
- **Hard**, general problem: anonymity often at risk when adversary can **correlate** separate sources of information

# Dataset Privacy

- Difficult issues of anonymity arise when releasing database records
- Recent example: **Netflix** released a portion of their customer records in a contest to improve their recommendation system
  - Data included anonymized user ID, some of the movies user rated, how much the user liked them, and when user rated them
- How could (some) users be deanonymized?
- Attackers (researchers) **cross-correlated** with non-anonymous IMDB movie reviews
  - Looked for rarely-reviewed movies for which same movie was reviewed in Netflix & IMDB at about the same time
- General finding: in datasets with modest level of details, *individuals tend to be in some way unique*
- Related finding: **birthdate + gender + zip code = unique** for 60+% of US population! (note, P&P quotes older 87% figure)

# Flash Player Help

## Website Privacy Settings panel

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  - Global Security Settings Panel
  - Global Notifications Settings Panel
  - Website Privacy Settings Panel
  - Website Storage Settings Panel
- Display Settings
- Local Storage Settings
- Microphone Settings
- Camera Settings
- Privacy Settings
- Local Storage Pop-Up Question
- Privacy Pop-Up Question
- Security Pop-Up Question
- About Updating Adobe Flash Player

**Adobe Flash Player™ Settings Manager**

**Website Privacy Settings**

For websites you have already visited, view or change your privacy settings for access to your camera and / or microphone.

Always ask  
 Always allow  
 Always deny

**Visited Websites**

Privacy	Websites	Used	Limit
+	www.theonion.com	3 KB	100 KB
+	d.scribd.com	2 KB	100 KB
+	mail.google.com	1 KB	100 KB
+	static.usnews.com	-	100 KB

[Delete website](#) [Delete all sites](#)

Sure, this is where you'd think to look to analyze what Flash cookies are stored on your machine

**Note:** The Settings Manager that you see above is not an image; it is the actual Settings Manager. Click the tabs to see different panels, and click the options in the panels to change your Adobe Flash Player settings.

The list of websites above is stored on your computer or you can view, delete, or change your privacy settings or local storage settings to this list, or to any of the information that the websites store on your computer.

Use this panel to specify privacy settings for any of the requested permission to use your camera or microphone or to store information on your computer.

My browser had Flash cookies from 67 sites!

Some Flash cookies "respawn" regular browser cookies that you previously deleted!

# THE NEW YORKER 's Privacy Policy (when you buy their archives)

- 7. Collection of Viewing Information. You acknowledge that you are aware of and consent to the collection of your viewing information during your use of the Software and/or Content. Viewing information may include, without limitation, the time spent viewing specific pages, the order in which pages are viewed, the time of day pages are accessed, IP address and user ID. This viewing information may be linked to personally identifiable information, such as name or address and shared with third parties.*