### **Tracking on the Web**

### CS 161: Computer Security Prof. Raluca Ada Popa

February 19, 2016

# Announcements

- Wednesday, Feb 24
  - 8-9:30pm (in 155 Dwinelle)
  - One cheat sheet, double sided, hand written
  - Covers material up to Monday
- Review session on Wed in lecture
  - Sample example questions, review material before
- Homework 2 (due Feb 22)

# What does a site learn about you when you visit them?

Discuss with your neighbor

# The sites you visit learn:

- The URLs you're interested in
  - Google/Bing also learns what you're searching for
- Your IP address
  - Thus, your service provider & geo-location
  - Can often link you to other activity including at other sites
- Your browser's capabilities, which OS you run, which language you prefer
- Which URL you looked at that took you there
   Via the HTTP "Referer" header

They also learn cookies!

### They also learn cookies

### Why is that harmful?

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Search: 🔍

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Remove Cookies (

Remove All Cookies

Let's remove all of our cookies















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### **Private browsing**

You can turn on a mode called private browsing on your browser

What is this? Does it protect you against tracking?

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How to soarch the contents

# **Private browsing**

"Private Browsing allows you to browse the Internet without saving any information about which sites and pages you've visited."

- deletes history of URL visits, passwords, cookies too
- Private Browsing maintains cookies for as long as the private browsing window is open. Once you quit the browser, it gets deleted
  - So still tracked for a good while!

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Cookies

Search: Q

The following cookies are stored on your computer:

Site	Cookie Name
google.com	
google.com	PREF
google.com	NID
support.mozilla.org	
support.mozilla.org	utma
support.mozilla.org	utmb
support.mozilla.org	utmc
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Cookies

Search: Q

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Send For: Any type of connection

Expires: April 17, 2018

Remove Cookie

Remove All Cookies

This one sticks around for two years.

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Search: Q

The following cookies are stored on your computer:

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Cookies

Search: Q

The following cookies are stored on your computer:

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Remove recent browsing, search and download history

How to search the contents

# Private Browsing - Browse the web without saving information about the sites you visit

As you browse the web, Firefox remembers lots of information for you: sites you've visited, files you've downloaded, and more. There may be times, however, when you don't want other users on your computer to see this information, such as when shopping for a birthday present.

**Private Browsing allows you to browse the Internet without saving any information about which sites and pages you've visited.** This article explains what information is not saved when in Private Browsing and gives you step-by-step instructions for using it.

**Warning:** Private Browsing doesn't make you anonymous on the Internet. Your Internet service provider, employer, or the sites themselves can still track what pages you visit. Private Browsing also doesn't protect you from keyloggers or spyware that may be

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By PETER BAKER and MARK LANDLER

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#### Here are the ones from the website itself ...

Name: WT\_FPC

Content: id=281888c3-14a8-4805-ad44-ea4fb68e0535:lv=1398728093820:ss=1398727411934 Domain: .nytimes.com Path: /

Send For: Any type of connection

Expires: April 25, 2024 at 4:34:53 PM

Remove Cookie Remove All Cookies

00

Cookies

Search: Q

The following cookies are stored on your computer:

Site	Cookie Name
nytimes.com	_dyus_8765260
nytimes.com	rsi_segs
nytimes.com	kxtag27935.day
nytimes.com	kxtag27728.day
nytimes.con	kxtag15486.day
nytimes.con This one tracks the details	kxtag21418.day
nytimes.con	kxtag22998.day
nytimes.con of my system & browser	kxtag21233.day
nytimes.con	kxtag28173.day
nytimes.com	_chartbeat2
nytimes.com	_chartbeat_uuniq
nytimes.com	kxtech
nytimes.com	kxsegs
nvtimes.com	krux seas
Name: <u>kxtech</u>	
Content: device%3DComputer%26manufacturer%3DApple%2520Inc.%26os%3DM	Mac%2520OS%2520X%26browser%3DFirefox%25202
Host: www.nytimes.com	
Path: /	
Send For: Any type of connection	
Expires: May 28, 2014 at 2:26:53 PM	
Remove Cookie Remove All Cookies	

Site	Cookie Name
dotomi.com	
doubleclick.net	
doubleclick.net	id
dynamicyield.com	
google.com	
imrworldwide.com	
krxd.net	doubleclick.net -
markets.on.nytimes.com	
mediaplex.com	who's that?
nytimes.com	And how did it get
revsci.net	And now did it get
scorecardresearch.com	there from visiting
srv.dynamicyield.com	
<ul> <li>support.mozilla.org</li> <li>web2.checkm8.com</li> </ul>	www.nytimes.com?
wt.o.nytimes.com	
Name: id	
	398720412 et=730 cs=002213fd48b84774786c
Domain: doubleclick.net	
Path: /	

# **Third-Party Cookies**

- How can a web site enable a third party to plant cookies in your browser & later retrieve them?
  - Include on the site's page (for example):
    - <img src="http://doubleclick.net/ad.gif" width=1
      height=1>
- Why would a site do that?
  - Site has a business relationship w/ DoubleClick
- Why can this track you?
  - Now DoubleClick sees all of your activity that involves their web sites
  - Because your browser dutifully sends them their cookies for any web page that has that img
  - Identifier in cookie ties together activity as = YOU

\* Owned by Google, by the way

	0	0
0	0	0

Cookies

Search: Q

The following cookies are stored on your computer:

Site	Cookie Name
google.com	
google.com	PREF
google.com	NID
<ul> <li>support.mozilla.org</li> </ul>	
support.mozilla.org	utma
support.mozilla.org	utmb
support.mozilla.org	utmc
support.mozilla.org	utmz
voutube.com	
youtube.com	VISITOR_INFO1_LIVE
youtube.com	YSC
youtube.com	PREF
Name:utma	
Content: 62528430.549021593.13987	19659.1398719659.1398719659.
Domain: .support.mozilla.org Path: /	Remember this 2-year
Send For: Any type of connection	Mozilla cookie?
Expires: April 27, 2016 at 2:14:27 PM	
Remove Cookie Remove All Cooki	es

# **Google Analytics**

- Any web site can (anonymously) register with Google to instrument their site for *analytics*
  - Gather information about who visits, what they do when they visit
- To do so, site adds a small Javascript snippet that loads http://www.google-analytics.com/ga.js
  - You can see sites that do this because they introduce a "\_\_utma" cookie
- Code ships off to Google information associated with your visit to the web site
  - Shipped by fetching a GIF w/ values encoded in URL
  - Web site can use it to analyze their ad "campaigns"
  - Not a small amount of info …

http://www.google-analytics.com/\_\_utm.gif?utmwv=4.9.1&utmn=408493431&utmhn=www.s
idereel.com&utme=8(userType)9(LoggedOut)11(2)&utmcs=UTF-8&utmsr=1680x1050&utmsc=
24-bit&utmul=en-us&utmje=1&utmfl=10.2 r153&utmdt=Watch Online | American Idol Ep
isodes - American Idol ep 23 - via videobb.com - SideReel&utmhid=72439433&utmr=0
&utmp=/American\_Idol/season-10/episode-23/links/6541441&utmac=UA-1471387-3&utmcc
=\_\_utma=108050432.2066052302.1287459230.1291684208.1291691628.9;+\_\_utmz=10805043
2.1287459230.1.1.utmcsr=(direct)|utmccn=(direct)|utmcmd=(none);&utmu=QqAAE

http://pubads.g.doubleclick.net/gampad/ads?correlator=1291905478049&output=json\_ html&callback=GA\_googleSetAdContentsBySlotForSync&impl=s&client=ca-pub-775864421 8383495&slotname=wlv\_728x90\_atf&page\_slots=wlv\_728x90\_atf&cust\_params=title=Amer ican%20Idol&state=loggedout&noautoplay=&cookie=ID=75911ff51976ad00:T=1287459230: S=ALNI\_ZMQH1Jqg70f\_neADngl50Ga4VbuCg&url=http://www.sidereel.com/American\_Idol/s eason=10/episode=23/links/6541441&ref=http://www.sidereel.com/American\_Idol/seas on=10/episode=23/search&lmt=1291905477&dt=1291905478069&cc=100&biw=830&bih=772&i fi=1&adk=1569465027&u\_tz=-420&u\_his=5&u\_java=true&u\_h=1050&u\_w=1680&u\_ah=1000&u\_ aw=1680&u\_cd=24&u\_nplug=10&u\_nmime=88&flash=10.2.153&gads=v2&ga\_vid=2067052302.1 287459230&ga\_sid=1291691698&ga\_hid=72439433&ga\_fc=true

http://googleads.g.doubleclick.net/pagead/adview?ai=B2b9cRoCZTfuHCtDaqQGpkZXqC\_m q7IgCmdXb2CWBvtvXQwAQARgBIMe9rBc4AGDJltGGyKOgGbIBEHd3dy5zaWRlcmVlbC5jb226AQk3Mjh 40TBfYXPIAQnaAUhodHRwOi8vd3d3LnNpZGVyZWVsLmNvbS9BbWVyaWNhbl9JZG9sL3NlYXNvbi0xMC9 lcGlzb2RlLTIzL2xpbmtzLzY1NDE0NDGYAoAKuAIYwAIByALhm54b4AIA6gIKNDI4NTU5MjM00JADrAK YA6wCqAMB6AOjCegDmQjoA-YC9QMAAABE4AQB&sigh=1xAuEwn3f0w

# Values Reportable via Google Analytics

Affiliation Billing City Billing Country Billing Region Browser Lang. Complete URL Cookie Values Current Page Event Tracking Flash Version Grand Total

Host Name Java-enabled Language Encoding Order ID Page Title Product Code Product Name Profile Number Repeat Campaign Visit Quantity Screen Color Depth

Screen Resolution Shipping Cost Special Event Start Campaign Sess. Tax Tracking Code Version Unique GIF ID Unit Price User Defined Var Variations on an Item

# **Still More Tracking Techniques ...**

- Any scenario where browsers execute programs that manage persistent state can support tracking by cookies
  - -Such as .... Flash ?

M http://www.macromedia.com/support/documentation/en/flashplayer/help/settings\_manager06.html

Home / Support / Documentation / Flash Player Documentation /

#### Flash Player Help

#### Website Privacy Settings panel

#### TABLE OF CONTENTS

#### Flash Player Help

#### Settings Manager

- Global Privacy Settings Panel
- Global Storage Settings Panel
- Global Security Settings Panel
- Global Notifications Settings Panel
- Website Privacy Settings Panel
- Website Storage Settings Panel

Display Settings

- Local Storage Settings
- Microphone Settings
- Camera Settings
- Privacy Settings
- Local Storage Pop-Up Question
- Privacy Pop-Up Question
- Security Pop-Up Question
- About Updating Adobe Flash Player

Some Flash cookies "respawn" regular browser cookies that you previously deleted!

Adobe Flash Player™ Settings Manager



#### Website Privacy Settings

For websites you have already visited, view o settings for access to your camera and / or micr

#### 🔾 🕄 Always ask

	🔿 🕜 Alwa	ays allow			
	🔿 🚍 Always deny		Delete website	Delete all s	sites
	Visited V	Vebsites			
	Priv acy	Websites	Used	Limit	
1	8	www.theonion.com	3 KB	100 KB	
	83	d.scribd.com	2 KB	100 KB	
	83	mail.google.com	1 KB	100 KB	
┢	8	static.usnews.com	-	100 KB	

Note: The Settings Manager that you see above is not an image; it is the actual Settings Manager. Click the tabs to see different panels, and click the options in the panels to change your Adobe Flash Player settings.

The list of websites above is stored on your computer o My browser had or change your privacy settings or local storage settings to this list, or to any of the information that the websites your computer.

Flash cookies from 67 sites!

Sure, this is where you'd

think to look to analyze

what Flash cookies are

stored on your machine

Use this panel to specify privacy settings for any of the requested permission to use your camera or microphone or to store information

on your computer.



# What does Facebook learn?

- Many pages include a Facebook "Like" button.
- What are the implications, for user tracking?
- Facebook can track you on every site that you visit that embeds such a button



# What information does Facebook get when I visit a site with the Like button?

If you're logged into Facebook and visit a website with the **Like** button, your browser sends us information about your visit. Since the **Like** button is a little piece of Facebook embedded on another website, the browser is sending info about the request to load Facebook content on that page.

We record some of this info to help show you a personalized experience on that site and to improve our products. For example, when you go to a website with a **Like** button, we need to know who you are in order to show you what your Facebook friends have liked on that site. The data we receive includes your user ID, the website you're visiting, the date and time and other browser-related info.
# **Tracking – So What?**

- Cookies form the core of how Internet advertising works today
  - Without them, arguably you'd have to pay for content up front a lot more
    - (and payment would mean you'd lose anonymity anyway)
  - A "better ad experience" is not necessarily bad
    - Ads that reflect your interests; not seeing repeated ads
- But: ease of gathering so much data so easily ⇒ concern of losing control how it's used
  - Privacy concerns
  - Large amounts of private data in one place

#### careerbuilder.com More Employers Screening Candidates via Social Networking Sites

Five tips for creating a positive online image Rosemary Haefner, Vice President of Human Resources at CareerBuilder



When you interview, they Know What You've Posted

Gone are the days when all job seekers had to worry about were their résumés and cover letters. Today, those documents remain a staple of the <u>job-search</u> process, but they are joined by a growing phenomenon: social networking.

Forty-five percent of employers reported in a June 2009 CareerBuilder survey that they use social networking sites to screen potential employees, compared to only 22 percent of employers last year. Eleven percent of employers plan to start using <u>social</u> <u>networking</u> sites for the screening process. More than 2,600 hiring managers participated in the survey.

#### Why employers disregard candidates after screening online

Thirty-five percent of employers reported they have found content on social networking sites that caused them not to hire the candidate, including:

- Candidate posted provocative or inappropriate photographs or information --53 percent
- Candidate posted content about them drinking or using drugs -- 44 percent
- Candidate bad-mouthed their previous employer, co-workers or clients -- 35 percent
- Candidate showed poor communication skills -- 29 percent
- Candidate made discriminatory comments -- 26 percent
- Candidate lied about qualifications -- 24 percent
- Candidate shared confidential information from previous employer -- 20 percent

# **Tracking – So What?**

- Cookies etc. form the core of how Internet advertising works today
  - Without them, arguably you'd have to pay for content up front a lot more
    - (and payment would mean you'd lose anonymity anyway)
  - A "better ad experience" is not necessarily bad
    - Ads that reflect your interests; not seeing repeated ads
- But: ease of gathering so much data so easily ⇒ concern of losing control how it's used
  - Content shared with friends doesn't just stay with friends ...
  - You really don't have a good sense of just what you're giving away ...



Login Join Twitter!

### My baby girl.... http://t.co/5qLfLV6

2 minutes ago via Twitter for Android



© 2011 Twitter About Us Contact Blog Status Resources API Business Help Jobs Terms Privacy



Click here to login or create an account >





**@BritBangert** Brittany Bangert April 5, 2011



#### Login to leave a comment







🚹 Put this photo on your website

Views 11 Events Tags



920 Hawley St Taylorville, IL 62568

Get Directions My Maps

120

TOT

(A)

Search Maps





### I Can Stalk U

#### Raising awareness about inadvertent information sharing



on your phone is easy.

discuss with your neighbor

- Force of law
  - Example #1: web site privacy policies
    - US sites that violate them commit false advertising
    - But: policy might be "Yep, we sell everything about you, Ha Ha!"

# THE NEW YORKER's Privacy Policy (when you buy their archives)

7. Collection of Viewing Information. You acknowledge that you are aware of and consent to the collection of your viewing information during your use of the Software and/or Content. Viewing information may include, without limitation, the time spent viewing specific pages, the order in which pages are viewed, the time of day pages are accessed, IP address and user ID. This viewing information may be linked to personally identifiable information, such as name or address and shared with third parties.

### Force of law

- Example #1: web site privacy policies
  - US sites that violate them commit false advertising
  - But: policy might be "Yep, we sell everything about you, Ha Ha!"
- Example #2: SB 1386
  - Requires an agency, person or business that conducts business in California and owns or licenses computerized 'personal information' to disclose any breach of security (to any resident whose unencrypted data is believed to have been disclosed)
  - Quite effective at getting sites to pay attention to securing personal information



Home > News > Security



May 8, 2009 1:53 PM PDT

### UC Berkeley computers hacked, 160,000 at risk



This post was updated at 2:16 p.m. PDT with comment from an outside database security software vendor.

Hackers broke into the University of California at Berkeley's health services center computer and potentially stole the personal information of more than 160,000 students, alumni, and others, the university announced Friday.

At particular risk of identity theft are some 97,000 individuals whose Social Security numbers were accessed in the breach, but it's still unclear whether hackers were able to match up those SSNs with individual names, Shelton Waggener, UCB's chief technology officer, said in a press conference Friday afternoon.

- Technology
  - Various browser additions
  - Special browser extensions
  - Tor and anonymizers later in course

### **Browser: "Tracking protection"**

Private browsing includes tracking protection



Blocks third-party trackers based on Disconnect.me

- basic: blocks commonly known analytics trackers, social sharing trackers, and advertising trackers, but allows some known content trackers to reduce website breakage.
- strict: blocks all known trackers, including analytics, trackers, social sharing trackers, and advertising trackers as well as content trackers. The strict list will break some videos, photo slideshows, and some social networks.

### **Browsers: Do not track flag**

You can turn on this flag in your browser

What does it do?

- Tells web servers you want to opt-out of tracking
- It does this by transmitting a Do Not Track HTTP header every time your data is requested from a web server

It does not enforce that there is no tracking, it is up to the web servers

### WHY DO NOT TRACK MAY NOT PROTECT ANYBODY'S PRIVACY

By Geoff Duncan - June 9, 2012



Some ad companies do provide more generic ads then

### **Browser extension: Ghostery**

User installs browser extension:

- Recognizes third-party tracking scripts on a web page based on an actively curated database of such scripts
- 2. Blocks HTTP requests to these sites
- as a result, Facebook buttons don't even show
- 3. Users can create "Whitelists" of allowed sites
- e.g., allow FB button but note that you allow tracking by FB too

### But you have to be careful...

### Ghostery: A Web tracking blocker that actually helps the ad industry

RICARDO BILTON JULY 31, 2012 7:00 AM

TAGS: COOKIES, EDITOR'S PICK, EVIDON, FEATURED, GHOSTERY, SCOTT MEYER, WEB TRACKING



- Users can opt-in to sending anonymously data back to Evidon, the parent company, to improve its tracking database
- Evidon sells this data to ad companies...
- But strategy is transparent, users opt into this •

### Conclusions

- Third-party apps can track us even if when we don't visit their website
- Tracking is very common on the web and can collect a lot of data about you
- Some solutions exist, but have caveats