# CS 188: Artificial Intelligence

# Advanced Topics: AI Ethics, Fairness, and Safety



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[Slides drawn from those by Eve Fleisig, Eric Wallace, Lim Swee Kiat]

As AI language skills grow, so do scientists' concerns

### GPT-3 has 'consistent and creative' anti-Muslim bias, study finds

Amazon ditched AI recruiting tool that favored men for technical jobs

**A.I. Is Mastering Language. Should We Trust What It Says?** 

What Do We Do About the Biases in AI?

How ChatGPT Kicked Off an A.I. Arms Race **protection concerns** Google's Sentiment Analyzer Thinks Being Gay Is Bad

SCRAP THE

RACIST

ALGORITHM

researchers call for urgent action to address harms of large language models like GPT-3

Italy orders ChatGPT

blocked citing data

Teachers Fear ChatGPT Will Make Cheating Easier Than Ever

# **How Harms Manifest**



When I look at algorithmic bias, what's potentially more nefarious is you don't have to intend to deceive or do harm. . . . . 0 . In fact, we can fool ourselves into thinking that because it's based on numbers, it's neutral. MBE

# Types of AI Harm (Crawford, 2017)



Harms of Allocation

Allocational harm: Easier to measure upstream (still hard to measure downstream) Harms of Representation

**Representational harm:** Harder to measure, but very common

Image: Lim Swee Kiat

# Allocational harm

#### Biases worsen model performance for groups already facing discrimination

#### Worsened by **automation bias**: people defer to model decisions

#### **Risk Assessment**



#### Amazon ditched AI recruiting tool that favored men for technical jobs

#### The northern half of Atlanta, home to 96% of the city's white residents, has same-day delivery. The southern half, where 90% of the residents are black, is excluded.











Black residents

Three ZIP codes in the center of Boston.

including the Roxbury neighborhood.

are excluded from same-day coverage.

About half of Chicago's black residents live in the southern half of the city where they do not have access to Amazon's same-day delivery service.



### **Representational harm**

Biases in models perpetuate stereotypes

# GPT-3 has 'consistent and creative' anti-Muslim bias, study finds

The researchers found a persistent Muslim-violence bias in various uses of the model

### Google's Sentiment Analyzer Thinks Being Gay Is Bad

This is the latest example of how bias creeps into artificial intelligence.

# Example: Machine Translation

DETECT LANGUAG	E TU	RKISH	ENGLISH	I	$\sim$	÷	SPAN	IISH	TURKISH
Here is a doctor. Here is a nurse.				×			Aquí hay un doctor. Aquí hay una enfermera.		
DETECT LANGUAGE	ENGLISH	GERMAN	T/ 🗸	÷	FREN	ЮН	SPANISH	GERMAN	~
he's a nurse v	×		c'est une infirmière qui travaille ici.						

# Evidence of Bias

- Racial bias in criminal risk prediction (ProPublica, 2016)
- Racial & gender bias in image generation (Luccioni et al., 2023)
- Gender bias in translation and word embeddings (Caliskan et al., 2017)
- Racial & gender bias in image captioning (Zhao et al., 2017)
- Coreference resolution (Rudinger et al., 2018)
- Islamophobia in language models (Abid et al., 2021)
- Racial bias in hate speech detection (Sap et al., 2019)
- Dialect discrimination in language models (Hofmann et al., 2024)



### What Causes these Problems?



### What Causes these Problems?





- Newer, larger models need large amounts of data
- AI datasets are often scraped from uncurated web text
- Is there data on the web that we might want a dataset to exclude?
  - Hate speech, stereotypical language
  - Spam
  - Adult content
  - Machine-generated text or images
- Careful: filters for excluding this content can be "biased," too!

• What data *isn't* as common on the web that we might want a dataset to include?



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Image credit: Dollar Street Dataset

 What data *isn't* as common on the web that we might want a dataset to include?



Ground truth: Soap

Nepal, 288 \$/month

Ground truth: Soap

UK, 1890 \$/month

 Azure: food, cheese, bread, cake, sandwich
 Azure

 Clarifai: food, wood, cooking, delicious, healthy
 Clar

 Google: food, dish, cuisine, comfort food, spam
 Goo

 Amazon: food, cooking, sweets, burger
 Ama

 Watson: food, food product, turmeric, seasoning
 Wats

Azure: toilet, design, art, sink Clarifai: people, faucet, healthcare, lavatory, wash closet Google: product, liquid, water, fluid, bathroom accessory Amazon: sink, indoors, bottle, sink faucet Watson: gas tank, storage tank, toiletry, dispenser, soap dispenser

- What data *isn't* as common on the web that we might want a dataset to include?
  - "Low-resource" languages
  - Dialects with fewer speakers (e.g., African-American English)
  - Non-written languages & older people's language
  - Images of & text by people without Internet access (often dependent on socioeconomic status & country where located)
- People already facing disadvantages are often further marginalized in datasets

# Dataset Issues: Annotating and Filtering Data

- Large datasets often annotated by crowdworkers on platforms like Amazon Mechanical Turk
- Mechanical Turk workers:
  - Disproportionately white and young
  - Turkers from different countries may not be informed about relevant local issues
- Dataset quality measures can suppress minority voices

	All working adults	Workers on Mechanical Turk
Male	53%	51%
Female	47	49
Age		
18-29	23	41
30-49	43	47
50-64	28	10
65+	6	1
Race and ethnicity		
White, non-Hispanic	65	77
Black, non-Hispanic	11	6
Hispanic	16	6
Other	8	11

### Dataset Issues: Beyond Bias

- Data labelers: often low-income, inadequately compensated
- For some tasks, data labelers increasingly come from countries that permit lower pay or worse working conditions (Perrigo, 2022; Hao & Hernandez, 2022)
- Ensure labelers get paid enough and question where data comes from

As the demand for data labeling exploded, an economic catastrophe turned Venezuela into ground zero for a new model of labor exploitation.

### What Causes these Problems?



### What Causes these Problems?



Combination of **dataset bias** and **bias amplification** results in highly biased output

# **Compounding Sources of Bias**

- Bureau of Labor Statistics: 39% of managers are female
- Corpus used for coreference resolution training: 5% of managers are female
- Coreference systems: No managers predicted female
- Systems overgeneralize gender

### Harm Mitigation



### Harm Measurement



# Harm Mitigation: Improving Data Collection

- Fine-tune with a smaller, unbiased dataset (Saunders and Byrne, 2020)
- (+) Often the most effective available method!
- (-) Data collection is costly and sometimes infeasible
  - How do you "balance" a dataset across many attributes?

# Harm Mitigation: Constraining Inputs, Loss, Outputs

- During training
  - Penalties, adversaries, or rewards (Zhang et al., 2017; Xia et al., 2019)
- (+) Doesn't require extra data collection
- (-) Effectiveness is limited by what the metric can capture
  - Common toolkits let models adhere to different metrics, but simple metrics may not capture complex harms...

### New Harms in Human-Al Discourse



Misinformation worsened by false credibility & confidence

### New Harms in Human-Al Discourse



# New Types of AI Harm



# **Complications in Bias Measurement and Evaluation**

- "Bias" metrics miss many aspects of discrimination:
  - Access
  - Intersectionality
  - Coverage
    - False negatives: misleading claims of fairness
  - Subtlety
    - Hate speech detection
  - Downstream effects

# Improving Harm Mitigation

- Consider **broader context** of a machine learning system
- Explicitly lay out **why** system behaviors described as bias are harmful, how, and to whom
- Work with people in affected communities to change the balance of power

# The Effects of Interventions

- Some interventions are effective in new ways
  - Accountability: facial recognition companies audited in Gender Shades improved performance disparities relative to non-audited companies (Buolamwini et al.)
- Not all interventions involve changing the model directly

### Intervening outside the black box





# Safety, Security, and Privacy

- Increasing centralization —> Single point of failure
- Increasingly black-box Can't detect/debug errors

# Model Jailbreaking



(a) Example jailbreak via competing objectives.





#### **Extract Data**



#### **Poison Data**



#### **Steal Model**

# Outline

- Equity and Fairness Issues
  - NLP Gone Wrong
  - Sources of Harm
  - Harm Measurement
  - Harm Mitigation
- Privacy and Security Issues
  - Training Data Extraction
  - Data Poisoning
  - Model "Stealing"
- Societal Issues



#### **Extract Data**

# Memorizing Private Information in GPT-2

### Personally identifiable information



### Memorized storylines with real names



# **Privacy & Legal Ramifications**

- If training data is private, memorization is extremely bad
- Is it bad to memorize if the training data is already public? Yes!

- LMs can output personal information in inappropriate contexts
  - Right to be forgotten
  - Defamation, libel, etc.,
  - GDPR data misuse

### Verbatim Memorization

#### GPT-3 generates copyrighted text (Harry Potter)

the summer holidays had started and Dudley had already broken his new video camera, crashed his remote-control aeroplane, and, first time out on his racing bike, knocked down old Mrs Figg as she crossed Privet Drive on her crutches.

Harry was glad school was over, but there was no escaping Dudley's gang, who visited the house every single day. Piers, Dennis, Malcolm, and Gordon were all big and stupid, but as Dudley was the biggest and stupidest of the lot, he was the leader. The rest of them were all quite happy to join in Dudley's favourite sport: Harry Hunting.

This was why Harry spent as much time as possible out of the house, wandering around and thinking about the end of the holidays, where he could see a tiny ray of hope. When September came he would be going off to secondary school and, for the first time in his life, he wouldn't be with Dudley. Dudley had been accepted at Uncle Vernon's old private school, Smeltings. Piers Polkiss was going there too. Harry, on the other hand, was going to Stonewall High, the local public school. Dudley thought this was very funny.

'They stuff people's heads down the toilet the first day at Stonewall,' he told Harry. 'Want to come upstairs and practise?'

# We're investigating a potential lawsuit against GitHub Copilot for violating its legal duties to open-source authors and end

Getty images is suing the creators of Al art tool Stable Diffusion for scraping its content

We've filed a law State Chancing of Stable Diffusion, a 21st-century collage tool that violates the rights of artists.

# **Outline**

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want 0.07 Adversary

#### **Poison Data**

Slide credit: Eric Wallace

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### Data Poisoning Attacks



### Data Poisoning Attacks



# Data Poisoning Attacks



Turns <u>any phrase</u> into a trigger phrase for the negative class

### Data Poisoning Attacks with Concealment



# Data Poisoning Attacks with Concealment



No tokens from trigger phrase are used



#### **Steal Model**

# Stealing LLMs

### To steal, need to get <u>inputs</u> and outputs for these models

Here are some instructions I can follow:

- What are some key points I should know when studying Ancient Greece?
- This is a list of tweets and the sentiment categories they fall into.
- Translate this sentence to Spanish

## Stealing LLMs

### To steal, need to get <u>inputs</u> and outputs for these models

Translate this sentence to Spanish:

### Larger models can propose tasks they can do

# Safety in Physical Environments



# Adversarial Attacks in Physical Environments?



# Legal, Political and Economic Ramifications

• Legal issues: Copyright violation, difficulty of regulation

ChatGPT Advances Are Moving So Fast Regulators Can't Keep Up

# Legal, Political and Economic Ramifications

- Legal issues: Copyright violation, difficulty of regulation
- **Political** issues: Misinformation & oppression

#### Iran Says Face Recognition Will ID Women Breaking Hijab Laws Russia uses A.I. to spread disinformation about invasion on Ukraine Disinformation Researchers Raise Alarms About A.I. Chatbots ChatGPT Advances Are Moving So Fast Regulators Can't Keep Up

# Legal, Political and Economic Ramifications

- Legal issues: Copyright violation, difficulty of regulation
- **Political** issues: Misinformation & oppression
- **Economic** issues: Potential for AI to replace some workers

### Iran Says Face Recognition Will ID Women Breaking Hijab Laws

Goldman Sachs: Generative Al Could Replace 300 Million Jobs

Disinformation Researchers Raise Alarms About A.I. Chatbots Russia uses A.I. to spread disinformation about invasion on Ukraine

ChatGPT Advances Are Moving So Fast Regulators Can't Keep Up

# Takeaways

What People Worry About	What People Should Worry About				
Killer robots take over the world!	People using AI to do bad things more easily				
	<ul> <li>Mass misinformation</li> <li>Enforcing oppression</li> <li>People using AI because it's easier, but it makes serious errors</li> <li>Entrenching discrimination &amp; inequity</li> <li>Privacy violations</li> </ul>				
No one wants this to happen Very distant concern	Not everyone cares if this happens Happening right now!				

# Summary

Ongoing research is helping to prevent these issues

Staying aware of potential harms helps to prevent them

machinesgonewrong.com gendershades.org

What People Should Worry About

People using AI to do bad things more easily

- Mass misinformation
- Enforcing oppression

People using AI because it's easier, but it makes serious errors

- Entrenching discrimination & inequity
- Privacy violations

# Questions